

# QUALITY, ENVIRONMENTAL, HEALTH AND SAFETY POLICY

## BASTOS VIEGAS S.A.

**CUSTOMERS AND  
USERS  
SATISFACTION**

**CONTINUOUS  
IMPROVEMENT**

**RISK-BASED THINKING  
QUALITY  
MANAGEMENT SYSTEM  
OPTIMIZATION**



**COMPLIANCE WITH  
LEGAL AND  
REGULATORY  
REQUIREMENTS**

**ENVIRONMENTAL  
SUSTAINABILITY**

**SOCIAL  
RESPONSIBILITY**

**PARTNERSHIP WITH  
SUPPLIERS**

BASTOS VIEGAS S.A. QUALITY, ENVIRONMENTAL, HEALTH AND SAFETY POLICY IS EXPRESSED BY IT'S MISSION ACHIEVEMENT THROUGH DIRECT ACTION IN 7 VECTORS

### **CUSTOMERS AND USERS SATISFACTION**

Anticipation of expectations in regard of the quality, price, delivery time and response to unforeseen situations. Relationship with business partners based in ethics and integrity. Keep professionals that support the services provided in the ethylene oxide sterilization and validation.

### **CONTINUOUS IMPROVEMENT**

Creating a work environment that promote improvements in the quality, environmental, health and safety system, products and processes.

### **COMPLIANCE WITH LEGAL AND REGULATORY REQUIREMENTS**

Concern for compliance with legal and other requirements, acting in accordance with all applicable laws, standards, and regulations, especially Regulation (EU) 2017/745 on medical devices and Regulation (EU) 2016/425 on Personal Protective Equipment.

### **ENVIRONMENTAL SUSTAINABILITY**

Develop sustainable and responsible practices that ensure environmental protection, including pollution prevention, efficient use of natural resources, prioritization of more efficient equipment, investment in renewable energies over fossil fuels, and reduction of environmental impacts of activities and products while always ensuring their quality.

### **SOCIAL RESPONSIBILITY**

Provide safe and healthy working conditions through systematic identification, assessment and control of risks associated with activities, adopting measures to eliminate hazards and reduce risks to occupational health and safety, preventing work-related injuries and health conditions. Promote workers consultation and participation and ensure their active involvement in developing and implementing measures for health and safety.

### **PARTNERSHIP WITH SUPPLIERS**

To engage in active collaboration with suppliers in order to achieve an integration of interests with a view of mutual success.

### **RISK-BASED THINKING QUALITY MANAGEMENT SYSTEM OPTIMIZATION**

Continuously improve the processes and effectiveness of the QMS for customer satisfaction through the promotion and support of risk management practices across the organization.